

## COVID-19 Safety Plan

As of May 19, 2020 Dr. Bonnie Henry moved the province into Phase Two of the COVID-19 restart plan, allowing dentistry to resume with added measures to prevent virus transmission. The following precautions are being implemented to mitigate the risks to Patients and Staff of contracting COVID-19 as the result of receiving Dental Treatment in our office. These protocols are in-line with Best Practices as outlined by the College of Dental Surgeons of British Columbia (CDSBC), the British Columbia Dental Association (BCDA), WorkSafe BC and the Provincial Health Office of British Columbia. We look forward to serving our patients and are committed to the health and safety of everyone who visits our office.

### Control Measures in addition to Best Practices for Dentistry that are commonly implemented:

- Pre-screening of Patients and Confirmation of Pre-screening upon arrival for an appointment
- COVID-19 resources and testing information available to patients
- Deferral of dental treatment for anyone suspected of COVID-19, positive for COVID-19, caregiving for someone with COVID-19, recent exposure or travel outside of Canada or to an area within Canada with a high incidence COVID-19, or someone over the age of 70 or with health concerns putting them at risk for severe COVID-19 symptoms if exposed
- Consent for treatment documentation
- Daily Staff Screening for COVID-19 symptoms and 14 day isolation if necessary
- Elimination of waiting room; patients wait in vehicles or outside until invited into the office
- Hand sanitization protocols for patients upon entering and exiting the office
- Immediate escort to treatment rooms
- Use of 1% hydrogen peroxide mouth rinse prior to treatment
- hands free payment option
- Plexiglass, signage and social distancing implemented at reception
- Disinfection of reception desk after each patient contact
- Delivery drop zone away from the reception desk and/or managed with PPE/disinfectant
- Hand washing and cough/sneeze etiquette posted through-out the office
- Washroom handles, taps etc. disinfected by staff wearing PPE after each use
- Additional PPE for staff, including goggles, face shields and gowns when needed
- UV air filtration system - 6 units installed to turn over air and eliminate aerosol contaminants
- Pure Vac High volume evacuators in hygiene operatories (*waiting delivery*)
- Fogger to kill viruses in the operatories, washrooms etc. (*waiting delivery*)
- UV light wands to kill viruses on porous surfaces (*waiting delivery*)
- Procedures for paper management to prevent contamination i.e. charts kept at reception
- Two step treatment room cleaning after each patient, including hospital grade disinfection
- Daily janitorial services including hospital grade disinfection
- Social distancing of staff whenever possible, including during lunch breaks
- Minimized sharing of operatories and equipment amongst staff whenever possible
- Record kept of all visitors to the office to aid in contact tracing if required
- Lab cases disinfected prior to shipping and upon receiving
- Process for staff to report safety concerns or changes to personal health status/exposure
- Procedure to address the risk of violence that may arise as patients adapt to restrictions and modifications in the office setting and procedures

Our team is happy to discuss any questions you may have!